

BENEFITS

- *Month to Month Service Agreement*
- *Uninterrupted Service*
- *Cost Effective*
- *Increases Staffing Efficiency*
- *Seamless Integration With a Variety of Call Center Services*
- *Customized Service to Meet Your Needs*
- *Local Agents with National Level Technology and support*
- *Secure Data Backup and Storage*
- *HIPPA Compliant*

FEATURES

- *24-Hour Live Agent Answering*
- *Customized Message Templates*
- *Multiple Delivery Options*
- *Local Numbers for Call Forwarding or Direct Use*
- *Multilingual Agents*
- *800 As Seen on TV Order Taking*
- *Personalized Hold Recordings*
- *No Charge for Set Up*



TELEPHONE ANSWERING SERVICES

When you use Special Interest Answering Service, you can ensure your phones are answered by a live agent 24 hour a day 7 days a week and that your callers are getting exceptional customer service at a fraction of the cost of staff in your office for the same number of hours

Our courteous, professional agents are available 365 days a year to answer your calls. Our agents go thru a thorough training process to ensure that your calls are handled with the highest level of efficiency and professionalism in the industry.

UNINTERRUPTED SERVICE

Special Interest Answering has an infrastructure and back up systems in place to handle almost any disaster. We enjoy the comfort of a second set of phone lines that come in from a second carrier. Secondary email carrier, second text carrier, battery back up system, structure wide generator, back up generator and stations thru out the nation so that if conditions locally are not good, we have sources outside the effected area to get operators up and on line with your calls.



RELAX YOU ARE COVERED

Special Interest Answering is on your calls 24 hours a day 365 days a year. Even when you are in your office, we can have roll over services put on your office line so your customers NEVER get a busy signal. If your staff is overwhelmed the extra calls roll to Special Interest, our agents take your message and immediately deliver those back to your staff via fax, email or text for them to handle when things slow down during the work day.

ADDITIONAL SERVICES INCLUDE BUT ARE NOT LIMITED TO

ORDER TAKING APPOINTMENT SCHEDULING WAKE UP SERVICE
RSVP PARTY SERVICES EMPLOYEE CALL OFF SERVICES
APPOINTMENT REMINDER AND THANK YOU CALLS TO YOUR CLIENTS
SERVICE REMINDER POST CARD MAILINGS OFFICE SPACE RENTAL
MAIL ACCEPTANCE ADVERTISING FRONTS AND MUCH MORE
LET'S BUILD THE SERVICE PACKAGE YOU HAVE BEEN LOOKING FOR

SPECIAL INTEREST ANSWERING—NATIONWIDE SERVICE

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