



SPECIAL INTEREST ANSWERING SERVICE

OUR SPECIAL INTEREST...IS YOU

MEDICAL ANSWERING

Special Interest Answering started over 30 years ago specializing in Medical Answering. Your patients and vendors are fully protected with Special Interest. We understand that the Medical industry needs certain criteria followed and we are up to the task. Your account is fully protected and one hundred percent HIPPA certified thru our secure server. You can even use our secure web server to contact other personnel in your office or other physicians outside your office under the same umbrella of protection. Would you like to hear a live medical call? Email me at

ramona@247answering.com

I will email you back a few calls so that you can hear the quality we offer.

FEATURES

- *Personalized message forms*
- *Detailed contact training*
- *Driving direction screens so we can assist your patients to your office*
- *Appointment setting if you so desire*
- *Personalized hold recordings*
- *Voice front service if you so desire, no charge*

TELEPHONE ANSWERING SERVICES

When you use Special Interest Answering Service, you can ensure your phones are answered by a live agent 24 hour a day 7 days a week and that your callers are getting exceptional customer service at a fraction of the cost of staff in your office for the same number of hours

Our courteous, professional agents are available 365 days a year to answer your calls. Our agents go thru a thorough training process to ensure that your calls are handled with the highest level of efficiency and professionalism in the industry.

UNINTERRUPTED SERVICE

Special Interest Answering has an infrastructure and back up systems in place to handle almost any disaster. We enjoy the comfort of a second set of phone lines that come in from a second carrier. Secondary email carrier, second text carrier, battery back up system, structure wide generator, back up generator and stations thru out the nation so that if conditions locally are not good, we have sources outside the effected area to get operators up and on line with your calls.



RELAX YOU ARE COVERED

Special Interest Answering is on your calls 24 hours a day 365 days a year. Even when you are in your office, we can have roll over services put on your office line so your customers NEVER get a busy signal. If your staff is overwhelmed the extra calls roll to Special Interest, our agents take your message and immediately deliver those back to your staff via fax, email or text for them to handle when things slow down during the work day.

ADDITIONAL SERVICES INCLUDE BUT ARE NOT LIMITED TO

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| ORDER TAKING | APPOINTMENT SCHEDULING | WAKE UP SERVICE |
| RSVP PARTY SERVICES | EMPLOYEE CALL OFF SERVICES | |
| APPOINTMENT REMINDER AND THANK YOU CALLS TO YOUR CLIENTS | | |
| SERVICE REMINDER POST CARD MAILINGS | OFFICE SPACE RENTAL | |
| MAIL ACCEPTANCE | ADVERTISING FRONTS | AND MUCH MORE |

SPECIAL INTEREST ANSWERING—NATIONWIDE SERVICE WITH A LOCAL FEEL

101 SPRINGFIELD JOLIET, IL 60435

855-344-0368 FAX 815-741-0148

Email: ramona@247answering.com

Website: www.247answering.com

